



## IMPERIAL FIRES PACKING LIST

Glove	
Cast Grate (If Applicable)	
Coal Pack (If Applicable)	
Pebble Pack (If Applicable)	
Fixing Bracket	
White/Amber Fuel Pack	
<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: 0 auto;"> <p><b>Affix Second Data Label HERE</b></p> </div>	
Packed By	
Date	

Part No 100734 - Issue C



## IMPERIAL FIRES

### Installation and Maintenance Instructions

#### Classic, Tiffany, Tiffany Deluxe Electric Fires

**PLEASE READ THESE INSTRUCTIONS CAREFULLY AND  
RETAIN FOR FUTURE REFERENCE**

Your IMPERIAL electric fire has been made with great care. Here are some instructions including cleaning and maintenance, which will help you keep your fire in good condition for many years. If you experience any parts or service problems contact either your retailer or IMPERIAL FIRES LTD.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or Instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

This is an amendment to the standard and now applies to all EN60335 items.

#### IMPERIAL FIRES LTD.

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### ELECTRICAL INSTALLATION

#### THIS APPLIANCE MUST BE EARTHED

Check that the voltage stamped on the rating label of your fire at the rear is the same as your house electricity supply which must be AC (alternating current). The mains cord of the fire has a UK type plug fitted with a 13amp fuse. When replacing a fuse, use a 13amp fuse approved to BS 1362. The fuse cover of a moulded on plug must be refitted when changing the fuse. Should the fuse cover become lost, the plug must not be used until the correct replacement fuse cover is obtained from your service agent.

The wires in the mains supply cord are coloured in accordance with the following code: Green and Yellow = Earth, Blue = Neutral, Brown = Live.

If your fire is fitted with a moulded on mains plug which is not suitable for the socket outlets in your home, the plug must be cut off and an appropriate one fitted.

Note: A plug cut off from a flexible cord will give a shock hazard if inserted in a 13 amp socket elsewhere in the house. To avoid this it should be disposed of immediately.

If you are fitting an alternative type of plug then the colours of the wires in the mains cord may not correspond with the identifying markings on the plug terminals. In this case proceed as follows:

The wire which is coloured Green/Yellow must be connected to the terminal in the plug which is marked by the letter E or by the earth symbol

or coloured Green or Green/Yellow. The wire which is coloured Blue must be connected to the terminal in the plug which is marked by the letter N or coloured Black. The wire which is coloured Brown must be connected to the terminal in the plug which is marked by the letter L or coloured Red. For Fires fixed into a surround with suitable fixing

kit the appliance must be connected to a readily accessible fused isolator.

Always install the fire so that the plug is accessible.

Do not cover or hang clothes, towels etc over or near the heater as this could cause over heating and possible damage.

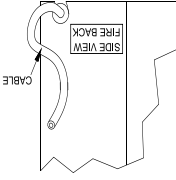
The heater should not be used immediately below a socket outlet.

Do not use in the immediate surroundings of a bath, shower or swimming pool.

Do not use this heater with an external programme controller, thermal control, timer or any other device which switches the heater on automatically as a fire risk may occur if the heater has been accidentally covered or moved.

**Cable exit:** The side of the fire that the mains cable exits can be adjusted to suit the location of the mains outlet relative to the position where the fire is to be situated.

This may be carried out by removing the cable and cable grommet from the cut-out in the main chassis of the fire and relocating it into the opposite side cut-out of the main chassis if required.



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### FIREPLACE INSTALLATION

#### THIS FIRE MUST BE INSTALLED IN A FIREPLACE OPENING

Your IMPERIAL fire is designed to fit a standard 16"(410mm) fireplace opening. Before installing, thoroughly clean the fireplace and ensure debris and dust cannot enter the fire from the chimney. Ensure the fire stands on a smooth level surface. Install the fire so that it is easily removable and the plug accessible.

Before first use carefully remove any protective film from bright surfaces. Note: Optional fixing bracket. Please refer to separate instructions provided with bracket.

Your fire comes complete with loose coals which have been pre washed. It is however recommended that these are rinsed under cold water and dried thoroughly before placing on the fuel bed. After checking the fire is working correctly the coals can be placed on top of the fuel effect.

The Ash-pan cover is connected to the fire and the Grate separately packed; the grate stands in front of the fuel effect.

### CONTROLS



The three switches control the following:  
Left Hand Switch - Light effect only - (O) = OFF, (ON) = ON  
Middle switch - Light effect and first heat setting.  
Right Hand Switch - Full Heat.

The 3 switches and thermostat are located behind the top canopy. Open the canopy by pulling upward from the bottom side edge.

**Caution:** The bottom of the canopy may become warm when in operation only lift the canopy from the side.

**WARNING: AFTER SETTING THE CONTROLS, THE CANOPY MUST BE CLOSED**

Do not leave the fire on with the canopy in the open position  
Note: When the fire is switched on for the first time there may be a slight odour emitted from the heater. This is perfectly normal and will disappear shortly after use.

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## FUEL and FLAME EFFECT

The flame effect can be used without heat. Depress the first switch on the left.

### HEAT

Depress the left and middle switches for 1Kw or depress all 3 switches for 2Kw of heat. The thermostat control can then be set to the desired level.

**THE MAIN HEAT OUTLET IS UNDERNEATH THE CANOPY. DO NOT TOUCH OR PLACE ANY MATERIAL IN THIS AREA WHEN THE FIRE HAS RECENTLY BEEN IN USE OR WHILST TURNED ON.**

### THERMOSTAT

The thermostat enables the room temperature to be controlled around a pre-set level and can be used when the 1Kw or 2Kw switches are on. To set the thermostat, first set the control at position 9 then turn on the heating elements and heat the room to the desired temperature. When this temperature has been reached reduce the setting by turning the control anti-clockwise towards a lower figure until you hear the thermostat click off and the heat from the fan cease. When the room temperature drops the thermostat will turn the full heat from the fire back on again.

The thermostat control is designed to operate at room temperatures of 0 – 40°C . At very low temperatures (approx. 6° C) the thermostat will **NOT** turn the fire off.

## GENERAL CLEANING

DISCONNECT THE FIRE FROM THE SUPPLY BEFORE CLEANING OR CARRYING OUT ANY MAINTENANCE CLEANING

It is recommended that the air inlet located beneath the canopy be vacuumed regularly to prevent build up of dust. (See Fig 1)

*Warning: If the air inlet becomes covered with dust the fire may cut out. This is a safety feature. Refer to Safety Cut-out information for further action.*

### Screen

The nature of the screen material can cause static. It is important that any cleaning preparation used on the screen contains anti-static properties. It is not recommended that the screen is removed from the fire, however if this is required please follow the maintenance procedure at the rear of this manual..

### Brass and other decorative parts

Under no circumstances use an abrasive cleaner on bright surfaces. Such use will cause permanent damage to the appearance of your fire.

All bright surfaces have been lacquered to prevent tarnishing and maintain a lustrous appearance. It is important to use care in cleaning. Dusting or wiping with a damp cloth is recommended in order to preserve the lacquered finish.

**Fuel Effect:** Clean with a vacuum cleaner attachment or a soft brush.

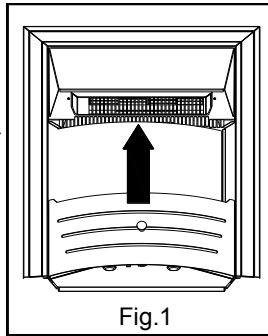


Fig.1

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## MAINTENANCE

It is recommended that the fire is cleaned on a regular basis to prevent build up of dust and fluff which will reduce the performance of the product.

It is not recommended that any part of the fire is removed other than those parts specified earlier in the instructions, however under certain circumstances the nature of the screen material can cause static and therefore may attract dust and therefore requires cleaning. If this happens please follow the procedure below to clean the screen.

**NOTE: It is important that any cleaning preparations used on the screen contain "anti-static" properties**

1. Remove the fire fret - follow the procedure for lamp replacement.
2. Remove the plastic fuel support by releasing the centre screw and pulling forward.
3. The screen is contained in the fire by the two chrome reflectors at each side of the fire. Hold the screen with one hand at the side and with the other hand gently pull the screen forward from the centre. The screen will release from the side reflector. Note: Care should be taken when removing the screen so as not to scratch the side reflectors.
4. Reverse the procedure for replacement ensuring that the printed side (Matt Finish) of the screen faces the rear of the fire

For any other maintenance contact your nearest stockist.

Item	Part Number	Quantity per Fire
<b>Lamp Long Life Low energy 7 to 9w SES</b>	100150	2
Lamp 40w SES Max (Option) - Clear	102210	2
Screen	100105	1
Cast Grate Classic - Brass / Black	100735	1
Cast Grate Classic - Chrome / Black	100736	1
Cast Grate Contemporary - Brass / Black	100737	1
Cast Grate Contemporary - Chrome / Black	100738	1
Cast Grate Charisma - Brass / Black	100739	1
Cast Grate Charisma - Chrome / Black	100740	1
Fuel Coal	101426	1 bag
Mains Cord UK Plug <b>MAINS CORD:</b> If the mains supply cord is damaged it must be replaced by a competent electrician or similarly qualified person.	100134	1
Mains Cord Euro Plug: <b>MAINS CORD:</b> If the mains supply cord is damaged it must be replaced by a competent electrician or similarly qualified person.	100152	1

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## LAMP REPLACEMENT

### TURN OFF APPLIANCE AT MAINS AND UNPLUG FROM SOCKET

Close the canopy which conceals the controls; remove any loose coals from the fuel effect.

Remove the Grate by unscrewing the Ash-pan knob and removing the Ash-pan and Grate this reveals the screws that allow the Fret to be removed.

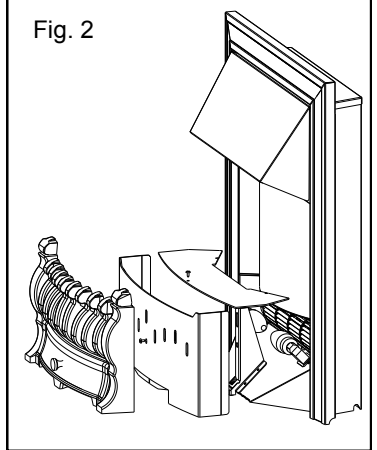
Remove the 2 screws located in the centre of the Fret (see fig 2), pull the Fret and diffuser panel clear of the fire; this will then give access to the two lamps:

**NOTE: Ensure that the lamps are cool before removing.**

Unscrew the lamps by rotating in an anti-clockwise direction.

After replacing lamps replace the Fret and diffuser panel securing them with the fixing screws, then re-fit the Cast grate and replace coals back into position.

Fig. 2



### FIRES FITTED WITH LOW ENERGY LAMPS

Due to the nature of this type of lamp a slight delay in illumination may be noticed when switching on.

## IMPORTANT INFORMATION

### SAFETY CUT- OUT

The heating element is fitted with a cut-out which will switch off the fire if it overheats. Should this occur follow the points below.

1. Switch the fire off at the wall outlet
2. Ensure that there are no obstructions in or around the air inlet see Fig, 1
3. After approximately 5 minutes switch the fire on. (The thermal cut-out will take approximately 5 minutes to reset once activated - do not switch the fire on until the above checks have been completed.
4. If the fault persists contact your retailer or Imperial Fires Customer Service on the telephone numbers provided at the beginning of these instructions.

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## GUARANTEE

This product is guaranteed against faulty parts or workmanship for 12 months from the date of purchase. This guarantee does not extend to light bulbs which are considered consumable items.

To validate the guarantee the product must be returned to the retailer or supplier for repair or replacement with this sheet completed with the detail requested. (Please do not send a photocopy).

Imperial Fires are not responsible for any cost incurred by the customer in returning the product to the seller.

When making a claim under warranty you must provide the above details requested your warranty might be invalid. Return this information to your dealer or contact Imperial fires Ltd Imperial fires reserves the right to refuse warranty for any product returned that does not have valid proof of date of purchase:

Please return your original sales invoice with any returned product.  
This guarantee does not effect your statutory rights.

Date of Purchase	Enclosed original sales invoice. <input type="checkbox"/> YES <input type="checkbox"/> NO
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Retailer name and address
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Your name and address
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The Symbol shown here and on the product indicates that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.  
**Product Disposal Instructions:** When you have no further use for the product, please dispose of the product at your local authorities recycling centre. For business users DO NOT dispose of the product with normal commercial waste.

