

Warranty Claim Form

Mr Mrs Other (Please state)

☐ ☐

Full Name

Address

Post Code

Holiday Home Name

Address where Appliance is located

Post Code

Address where keys to home can be obtained (if different from above)

Plot or House Number

Serial Number of Home

Appliance Details

Date when Home purchased

Describe Fault

Serial Number

Please ensure that all details are completed on this form before making a warranty claim.
To make a claim contact Widney Leisure at the service numbers printed below. You may also contact us via email and post by sending a copy of this claim to the address below.

SERVICE CONTACT NUMBER +44(0)2476 377550

Widney Leisure Ltd, St Mary's Road, Nuneaton, Warwickshire, CV11 5AU
Email: sales@widney-leisure.co.uk | Web: www.widney-leisure.co.uk



Curvascape LE

GB
IE

With energy timer

All Model Variants



GL

USER INSTRUCTIONS

A copy of these instructions should be left with the user

READ THESE INSTRUCTIONS BEFORE USING THE APPLIANCE

SAFETY GUARD

The guard on this appliance conforms to the requirements of BS EN 13278: 2003 and satisfies the current fireguard regulations. The guard is fitted to prevent risk of fire or injury from burns and must not be removed. It does not give full protection for young children, the elderly or the infirm. It is recommended that in circumstances where children, the elderly or infirm are left unsupervised then an additional fireguard conforming to BS 8423: 2002 may be required.

Widney Leisure Ltd.

St Mary's Road, Nuneaton, Warwickshire, CV11 5AU
Telephone: 02476 377550 | Fax: 02476 388378
Email: sales@widney-leisure.co.uk | Web: www.widney-leisure.co.uk

It is a legal requirement that all gas appliances are installed by a registered installer in accordance with the Gas Safety Installation and Use Regulations 1998 or the latest edition. Failure to install the appliance as stated can lead to prosecution; it is in your interests that the law is complied with.

IMPORTANT:

References to the above standards are for guidance only. Installers must always check to ensure that the references made to EN and BS standards in this document are to the latest requirements.

Manufacturer's instructions must NOT be taken in anyway as over-riding statutory regulations.

ROOM VENTILATION:

Adequate room ventilation must be provided for this appliance.

Do not block any vents within the home.

PRODUCT DISPOSAL INSTRUCTIONS:

When you have no further use for the product, please dispose of the product at your local authorities recycling centre. For business users **DO NOT** dispose of the product with normal commercial waste.

ABOUT YOUR FIRE

Widney fires are designed for use in holiday homes and semi-permanent dwellings. They provide efficient radiated heat to the localised area and have been rigorously tested to ensure compliance with the relevant standards.

Your new fire should provide years of reliable heating providing that it is correctly maintained as detailed in this manual.

If service is required please refer to the contact information provided at the end of this manual.

SECTION 1: FIRE OPERATION

READ THESE INSTRUCTIONS BEFORE LIGHTING YOUR FIRE

(Your installer should give you instruction on how to operate this appliance)

When the fire is first lit, it should be run on high setting for about 1 hour.

Ensure the room is well ventilated and all doors and windows are open, this is to allow for any residual lubricants remaining from the manufacturing process to burn off.

liquids.

- Damage caused by unauthorized repair or disassembling of the product.
- Damage caused by any other abuse, misuse, mishandling, or misapplication.
- The serial number of the product (or serial number stickers of its parts) has been modified, removed, blurred or damaged.
- Any defects caused by transportation, handling or customer abuse.

DISCLAIMER OF WARRANTY

THIS WARRANTY IS EXPRESSED IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON WIDNEY'S PART, AND IT NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PARTY TO ASSUME FOR WIDNEY ANY OTHER LIABILITIES. THE FOREGOING CONSTITUTES THE BUYER'S SOLE AND EXCLUSIVE REMEDY FOR THE FURNISHING OF DEFECTIVE OR NONCONFORMING PRODUCTS AND WIDNEY WILL NOT IN ANY EVENT BE LIABLE FOR COST OF SUBSTITUTE OR REPLACEMENT, COST OF FACILITIES OR SERVICE, DOWNTIME COSTS, LOSS OF PROFITS, REVENUES OR GOODWILL, RELIANCE DAMAGES, LOSS OF DATA, LOSS OF USE IF OR DAMAGE TO ANY ASSOCIATED EQUIPMENT, OR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES BY REASON OF THE FACT THAT SUCH PRODUCTS WILL HAVE BEEN DETERMINED TO BE DEFECTIVE OR NONCONFORMING.

This Limited Warranty gives you specific legal rights. You may also have other rights that may vary from state to state or from country to country. You are advised to consult applicable state or country laws for full determination of your rights.

WIDNEY products are not designed for any "critical applications." "Critical applications" shall mean life support systems, medical applications, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or property damage.

WARRANTY

During the warranty period, the defective product will be either repaired or replaced at the discretion of Widney except in the cases listed in the **Limitation of Liability Clause** of this document.

This International Limited Warranty covers the costs of service parts and labour required to restore your product to fully functional condition. Widney will, at its discretion, repair or replace any defective products or parts thereof covered by this International Limited warranty with new or refurbished parts of the product that are equivalent to new products in both functionality and performance. Any product or part that is repaired or replaced under this International Limited warranty shall be covered for 1 year for the product or part only which has been replaced from the date of receipt of the product or part. All exchanged parts and products under this International Limited Warranty will become the property of Widney.

OBTAINING THE WARRANTY SERVICE

Warranty service is performed by WIDNEY authorised service personnel in a country where WIDNEY or its authorised Service Providers offer the warranty service (subject to the terms and conditions provided in this International Limited Warranty).

Warranty service authorisation under this International Limited Warranty will be honoured only if claims are made within the warranty period. The Warranty claim should be made either to the Holiday home manufacturer or direct to WIDNEY; contact details of WIDNEY are found on the WIDNEY website: <http://www.widney-leisure.co.uk>

The clients are requested to perform the following actions before claiming WIDNEY product as defective:

- Complete the warranty claim form.
- Refer to user manual enclosed within the product package for important tips on how to operate and troubleshoot the product.

INTERNATIONAL WARRANTY

Warranty may be valid when WIDNEY brand name product is purchased in one country and transferred to another country, where WIDNEY authorised service personnel are located, without voiding the warranty. Please be advised that service availability and response time may vary from country to country.

WIDNEY is not responsible for any export and import control issues, handling fees, tariffs, import duties, and all other related fees that may be incurred during transferring.

LIMITATION OF LIABILITY

Widney reserves the rights to refuse warranty service of products under disputable conditions. Widney also holds the rights to declare final decision whether products are within warranty conditions. The following actions and damages will result in voiding the limited warranty:

- Damage caused by act of nature, such as fire, flood, wind, earthquake, lightning, etc.
- Damage or incompatibility caused by failure to perform a proper installation or to provide an appropriate operational environment for the product.
- Damage caused by impact with other objects, dropping, falls, spilled liquids, or submersion in

TO LIGHT THE FIRE:

The fire has an integral ignition system which will light the pilot and main burner flame on initial lighting.

Ensure that the gas supply is turned on to the appliance.

Ensure that the mains supply is switched on

Ensure that the gas valve is in the off position as indicated in the diagram. **(Fig 8) and the timer circuit Green led light is on**

1. Depress the Energy Time Limit button—The Red LED should illuminate
2. Depress the gas control knob in and turn anticlockwise rapidly (Two clicks will be heard); the fire should now be lit. If it does not light keep repeating the procedure until the fire lights.
3. The main burner and pilot can be viewed via the small round hole in the chrome trim just in front of the radiants **(Fig 12)**. **WARNING: do not get too close to the fire.**
4. After rotating the control knob hold in the depressed position for approximately 10 seconds this will allow the thermocouple safety device to operate.
5. Once lit the fire control can be turned anti-clockwise to full heat or any position between low and high for the desired output.

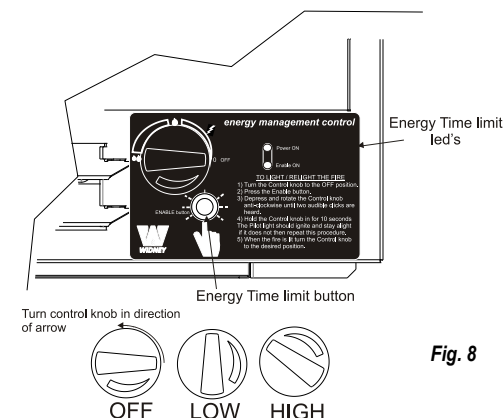


Fig. 8

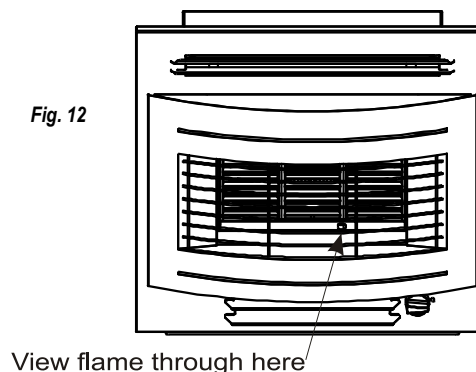


Fig. 12

SECTION 2: CLEANING

It is recommended for all chrome or stainless surfaces that a damp cloth is used then any residual marks dried off with a soft cloth.

To clean painted surfaces use a soft cloth.

It is recommended that the surfaces behind the fire guard be cleaned regularly with a feather type duster to reach between the bars of the fireguard, **DO NOT REMOVE THE FIRE GUARD.**

SECTION 3: SPECIFICATION

Overall height:	GL	552mm
	GPW	552mm
Overall width:	GL	582mm
	GPW	582mm
Overall depth: (including spigot length)	GL	224mm
	GPW	224mm
Weight:		10Kg
Wall opening:		535mm High x 512mm Wide
Heat input:		Max: 2.8 kW Gross Min: 1.8 kW Gross
Appliance efficiency classification:		2
Gas Connection:		Suitable for connection to 5/16" or 8mm copper pipe with olive and nut.
Burner:		Worgas Type POO -2041 W00283
Injector:		Widney W00738 (1.02 / 0.77mm) LPG Widney W00748 (1.48 / 1.23mm) NG
Control Valve with Rotary Piezo:		Copreci W00407 LPG Copreci W00166 NG
Pilot/Oxygen depletion device:		W00747 LPG W00749 NG
Pressure test point:		On Control Valve

Gas Consumption		
Gas type	High	Low
G20	0.267 m3/hr	0.17 m3/hr
G25	0.310 m3/hr	0.201 m3/hr
G30	0.079 m3/hr	0.051 m3/hr
G31 (37 mbar)	0.105 m3/hr	0.068 m3/hr
G31 (30 mbar)	0.095 m3/hr	0.062 m3/hr



Gas Heating Systems Warranty and Service

SECTION 4: WARRANTY, SERVICE AND MAINTENANCE

Servicing must be undertaken by a Registered engineer in accordance with the gas safety (Installation and Use) Regulations 1998, or equivalent country standard.

It is recommended that a Registered engineer services the appliance annually in accordance with the service instructions in the Installation and Maintenance Manual.

WHAT TO DO IF YOUR APPLIANCE IS FAULTY OR YOU REQUIRE SPARES:

(DO NOT TAMPER WITH THE FIRE)

1. Check the simple fault chart to identify the problem, if in doubt consult a Registered Gas Engineer for assistance.
2. Complete the attached Warranty Form.
3. Contact the reseller of the product and request assistance.

If you are unable to contact the reseller please contact Widney Leisure directly at the address listed on the guarantee card.

All Widney products are guaranteed against normal operation providing they have been installed and maintained in accordance with the instructions. Widney reserve the right to refuse or charge for any work if the above terms are not complied with.

WARRANTY

If your Gas heating appliance is less than 1 year old, it will be covered by our 1 year warranty. Please refer to the warranty information in this document.

GENERAL WARRANTY TERMS

Widney offers a limited warranty to all products. Any product first sold to end user is guaranteed to be free from defects in both components and workmanship under regular uses defined in user manuals during the warranty period. The warranty period commences on the date of purchase of the Appliance or the date of commissioning of the home.

Attention: Your original Purchase invoice (sales receipt) and warranty card showing the date of purchase, model number and serial number of the product is your proof of the date of purchase, or proof of purchase of the home.

This International Limited Warranty is applicable and shall be honoured in every country where Widney or its Authorised Service Providers offer warranty service subject to the terms and conditions provided in this International Limited Warranty Statement.